

# ALSO Marketplace BaaS provisioning guide

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## ALSO Marketplace BaaS products

Service Provider of the ALSO Marketplace BaaS product is Acronis.

ALSO Marketplace BaaS contains five products:

- Branded BaaS Wholesale
- BaaS Reseller Administrator
- BaaS Company Administrator
- Server Backup
- Workstation Backup

ALSO Marketplace BaaS product structure table:

Product name	Parent	Dependencies	Unique for Parent
<b>Branded BaaS Wholesale</b>	Reseller	No	Yes
<b>BaaS Reseller Administrator</b>	Reseller	No	Yes
<b>BaaS Company Administrator</b>	Company	No	Yes
<b>Server Backup</b>	Company	No	No
<b>Workstation Backup</b>	User	No	Yes

There is no Company level mandatory service that should be provisioned, before provisioning Workstation and Server Backup products items become available for provisioning and using. It means that Reseller can go directly to Customer Company and provision “Server Backup”, or to User account and provision “Workstation Backup”.

## Branded BaaS Wholesale

No prerequisite Product for “Branded BaaS Wholesale”, look at ALSO Marketplace BaaS product structure table.

With “Branded BaaS Wholesale” service resellers get full branding and customer management capabilities in Acronis BaaS Management portal.

There is no billing data provided on a customer level in ALSO Cloud Marketplace for Branded BaaS Wholesale service. Resellers are charged for Total Storage quota. Resellers are responsible for gathering usage data from Acronis BaaS Management portal and billing their end customers by them selfs.

Resellers can start with a minimum order of 1000GB and split this storage amount among any number of customers and their servers and workstations. Storage space can be increased any time with 1GB increment.

## Switch to “Branded Baas Wholesale” model

Reseller’s which already sell BaaS products via ALSO Marketplace, must decide do they want to switch to Wholesale model or not, this is required for correct Reseller billing in ALSO Cloud Marketplace.

Steps to switch to Wholesale model:

1. Provision “Branded Baas Wholesale” (explained below in this document)
2. Contact your local ALSO Cloud Marketplace support.

Example:

Send

From ▾ demo.reseller@example.com

To...  ALSO Marketplace Support (FI)

Cc...

Subject Switch to “Branded BaaS Wholesale” model

Dear Support,

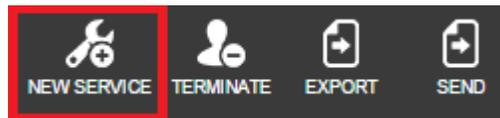
We have provisioned “Branded Baas Wholesale” product and want to switch to Wholesale model, please proceed.

Best regards,  
Demo Reseller

ALSO Cloud Marketplace support will terminate **only** from ALSO Cloud Marketplace all backup accounts that was provisioned, but they will stay functional and accessible via Acronis Management portal.

## Provision “Branded Baas Wholesale”

1. Select Reseller Company
2. Click on “NEW SERVICE” on the bottom



3. Select “Branded BaaS Wholesale” from service list and click NEXT
4. Fill in required information for “Branded BaaS Wholesale” product:

**Mandatory fields:**

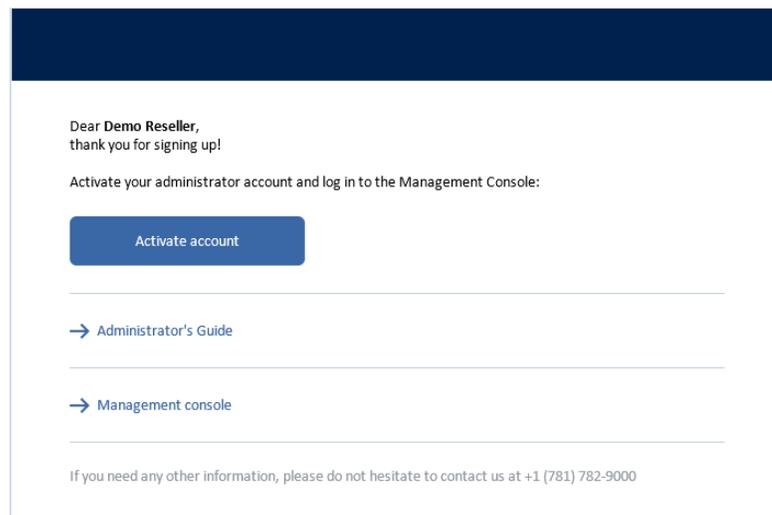
- Login – used to log in to Acronis Management portal.  
**NOTE:** You cannot change Login after product provisioned. Ensure this login not used for other Backup-as-a-Service products.
- Email address – notifications and account information sent to this email address.
- Storage quota (GB) – amount of GB, minimum allowed 1000 GB.

**Optional fields:**

- First Name
- Last Name

After all fields are filled in, click FINISH button, your account will be created and Activation email will be sent to email address provided by you for this account.

**Example of Activation email:**



Follow instructions in email and activate your account.

## Modify “Branded Baas Wholesale”

Select “Branded BaaS Wholesale”

Fields available for modification:

- Email address
- First Name
- Last Name
- Storage quota (GB)

### Branded BaaS Wholesale Details

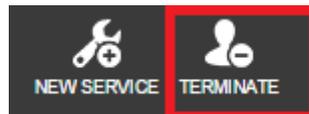
Login	demo_reseller
Email address	demo.reseller@uenrogul.com
First name	Demo
Last name	Reseller
Storage quota (GB)	2000

After you made changes do not forget to click SAVE, otherwise your changes will not be saved.



## Delete “Branded BaaS Wholesale”

Select “Branded BaaS Wholesale” product you want to delete and click on TERMINATE



NOTE: All Reseller’s customers and backup accounts will be terminated.

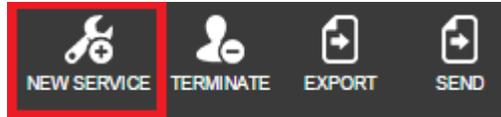
## BaaS Reseller Administrator

No prerequisite Product for “BaaS Reseller Administrator”, look at ALSO Marketplace BaaS product structure table.

BaaS Reseller Administrator used by reseller to manage backups of all their customers.

### Provision “BaaS Reseller Administrator”

1. Select Reseller Company
2. Click on “NEW SERVICE” on the bottom



3. Select “BaaS Reseller Administrator” from service list and click NEXT
4. Fill in required information for “BaaS Reseller Administrator” product:

Select service
Terms and Conditions
Configuration ✕

### Configuration

**BaaS Reseller Administrator Details**

Login *	<input type="text"/>
Email address *	<input type="text"/>
First Name <small>Administrator account first name</small>	<input type="text"/>
Last Name <small>Administrator account last name</small>	<input type="text"/>
Backup notifications <small>Notifications about errors and warnings</small>	more <span style="font-size: 0.8em;">▼</span>
Business notifications <small>Notifications about quota excess</small>	<input checked="" type="checkbox"/>

**Technical details**

Notify me <small>Notify when provisioning will be completed</small>	<input type="checkbox"/>
--	--------------------------

**Billing**

Billing start date * <small>When the billing will start (UTC)</small>	2015-10-22 09:41 <span style="font-size: 0.8em;">📅 ⌵</span>
Contract id <small>This will be visible in invoice</small>	<input type="text"/>
Contract End date	2015-10-22 10:41 <span style="font-size: 0.8em;">📅 ⌵</span>

⬅ back
✔ finish

**Mandatory fields:**

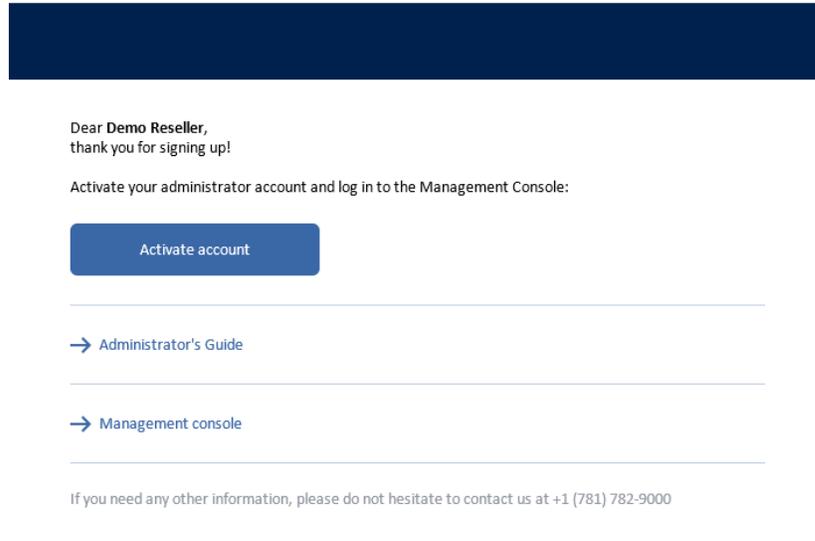
- Login – used to log in to Acronis Management portal.  
**NOTE:** You cannot change Login after product provisioned. Ensure this login not used for other Backup-as-a-Service products.
- Email address – notifications and account information sent to this email address.

**Optional fields:**

- First Name
- Last Name
- Backup notifications – Email sent to specified email address. Dropdown menu with four options:
  - Off - do not send any backup notifications.
  - Less - Send notifications about errors only.
  - More - Send notifications about errors and warnings.
  - All - Send all types backup notifications.
- Business notifications – Notifications about quotas excess from all groups and backup accounts this administrator has an access to.

After all fields are filled in, click FINISH button, your account will be created and Activation email will be sent to email address provided by you for this account.

Example of Activation email:



Follow instructions in email and activate your account.

NOTE: Acronis management portal available for Reseller only in “Read mode”, but reseller admin will be able to manage backups.

### Modify “BaaS Reseller Administrator”

Select “BaaS Reseller Administrator”

Fields available for modification:

- Email address
- First Name
- Last Name
- Backup notifications
- Business notifications

#### BaaS Reseller Administrator Details

Login	demo.reseller
Email address	demo.reseller@demo.acronis.com
First Name	Demo
Last Name	Reseller
Backup notifications	more
Business notifications	true

After you made changes do not forget to click SAVE, otherwise your changes will not be saved.



## Delete “BaaS Reseller Administrator”

Select “BaaS Reseller Administrator” product you want to delete and click on TERMINATE



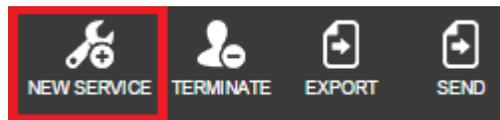
## BaaS Company Administrator

No prerequisite Product for “BaaS Company Administrator”, look at ALSO Marketplace BaaS product structure table.

BaaS Company Administrator used by Customer Company for managing backups.

## Provision “BaaS Company Administrator”

1. Select Customer Company
2. Click on “NEW SERVICE” on the bottom



3. Select “BaaS Company Administrator” from service list and click NEXT
4. Fill in required information for “BaaS Company Administrator” product:

Select service	Configuration														
<h3>Configuration</h3> <table border="1"><thead><tr><th>BaaS Company Administrator Details</th><th>Technical details</th></tr></thead><tbody><tr><td><p><b>Login *</b> Login may consist of uppercase and lowercase English letters (a-z, A-Z), digits 0 to 9, special characters: period symbol (“.”), underscore symbol (“_”), hyphen symbol (“-”), plus symbol (“+”) and symbol “@”. The login length is limited from 6 to 64 characters.</p><input type="text"/></td><td><p><b>Notify me</b> Notify when provisioning will be completed</p><input type="checkbox"/></td></tr><tr><td><p><b>Email address *</b></p><input type="text"/></td><td><p><b>Billing</b></p><p><b>Billing start date *</b> When the billing will start (UTC)</p><input type="text" value="2015-11-11 13:18"/></td></tr><tr><td><p><b>First Name</b> Administrator account first name</p><input type="text"/></td><td><p><b>Contract id</b> This will be visible in invoice</p><input type="text"/></td></tr><tr><td><p><b>Last Name</b> Administrator account last name</p><input type="text"/></td><td><p><b>Contract End date</b></p><input type="text" value="2015-11-11 14:18"/></td></tr><tr><td><p><b>Backup notifications</b> Notifications about errors and warnings</p><input type="text" value="more"/></td><td></td></tr><tr><td><p><b>Business notifications</b> Notifications about quota excess</p><input checked="" type="checkbox"/></td><td></td></tr></tbody></table>		BaaS Company Administrator Details	Technical details	<p><b>Login *</b> Login may consist of uppercase and lowercase English letters (a-z, A-Z), digits 0 to 9, special characters: period symbol (“.”), underscore symbol (“_”), hyphen symbol (“-”), plus symbol (“+”) and symbol “@”. The login length is limited from 6 to 64 characters.</p> <input type="text"/>	<p><b>Notify me</b> Notify when provisioning will be completed</p> <input type="checkbox"/>	<p><b>Email address *</b></p> <input type="text"/>	<p><b>Billing</b></p> <p><b>Billing start date *</b> When the billing will start (UTC)</p> <input type="text" value="2015-11-11 13:18"/>	<p><b>First Name</b> Administrator account first name</p> <input type="text"/>	<p><b>Contract id</b> This will be visible in invoice</p> <input type="text"/>	<p><b>Last Name</b> Administrator account last name</p> <input type="text"/>	<p><b>Contract End date</b></p> <input type="text" value="2015-11-11 14:18"/>	<p><b>Backup notifications</b> Notifications about errors and warnings</p> <input type="text" value="more"/>		<p><b>Business notifications</b> Notifications about quota excess</p> <input checked="" type="checkbox"/>	
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<p><b>Backup notifications</b> Notifications about errors and warnings</p> <input type="text" value="more"/>															
<p><b>Business notifications</b> Notifications about quota excess</p> <input checked="" type="checkbox"/>															
<p><input type="button" value="back"/> <input checked="" type="button" value="finish"/></p>															

Mandatory fields:

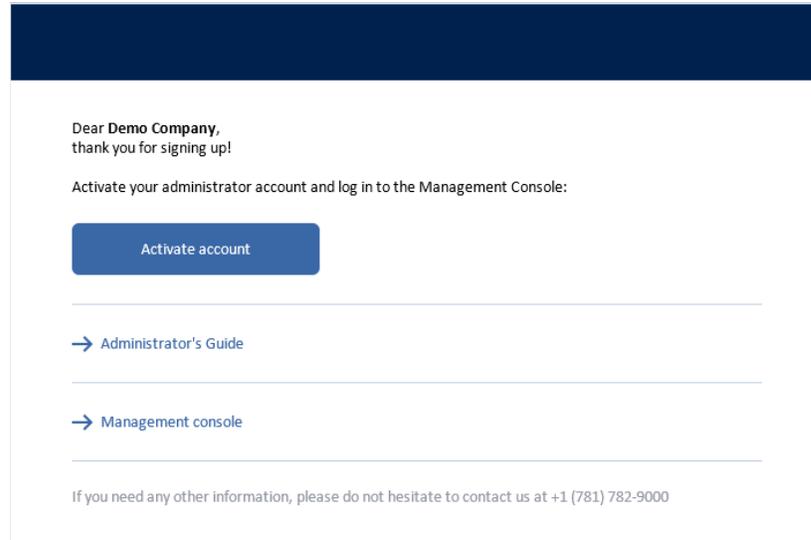
- Login – used to log in to Acronis Management portal.  
**NOTE:** You cannot change Login after product provisioned. Ensure this login not used for other Backup-as-a-Service products.
- Email address – notifications and account information sent to this email address.

Optional fields:

- First Name
- Last Name
- Backup notifications – Email sent to specified email address. Dropdown menu with four options:
  - Off - do not send any backup notifications.
  - Less - Send notifications about errors only.
  - More - Send notifications about errors and warnings.
  - All - Send all types backup notifications.
- Business notifications – Notifications about quotas excess from all groups and backup accounts this administrator has an access to.

After all fields are filled in, click FINISH button, your account will be created and Activation email will be sent to email address provided by you for this account.

Example of Activation email:



Follow instructions in email and activate your account.

**NOTE:** Acronis management portal available for Customer Company only in “Read mode”, but Company admin will be able to manage backups.

Modify “BaaS Company Administrator”

Select “BaaS Reseller Administrator”

Fields available for modification:

- Email address
- First Name
- Last Name
- Backup notifications
- Business notifications

#### BaaS Company Administrator Details

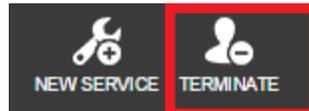
Login	demo_company
Email address	demo_company@nevoqid.com
First Name	Demo
Last Name	Company
Backup notifications	more
Business notifications	true

After you made changes do not forget to click SAVE, otherwise your changes will not be saved.



#### Delete “BaaS Company Administrator”

Select “BaaS Company Administrator” product you want to delete and click on TERMINATE

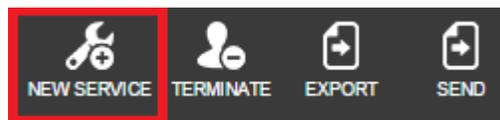


#### Server Backup

No prerequisite Product for “Server Backup”, look at ALSO Marketplace BaaS product structure table.

#### Provision “Serve Backup”

5. Select Customer Company
6. Click on “NEW SERVICE” on the bottom



7. Select “Service Backup” from service list and click NEXT
8. Fill in required information for “Server Backup” product:

Select service	Configuration																								
<b>Configuration</b>																									
<b>Server Backup Details</b> <table border="1"> <tr> <td> <b>Login *</b>  <small>Login may consist of: uppercase and lowercase English letters (a-z, A-Z), digits 0 to 9, special characters: period symbol ("."), underscore symbol ("_"), hyphen symbol ("-"), plus symbol ("+") and symbol "@". The login length is limited from 6 to 64 characters.</small> </td> <td><input type="text"/></td> </tr> <tr> <td><b>Email address *</b></td> <td><input type="text"/></td> </tr> <tr> <td><b>First Name</b> <small>Backup account first name</small></td> <td><input type="text"/></td> </tr> <tr> <td><b>Last Name</b> <small>Backup account last name</small></td> <td><input type="text"/></td> </tr> <tr> <td><b>Storage quota (GB) *</b></td> <td>25 <input type="text"/></td> </tr> <tr> <td><b>Backup notifications</b> <small>Notifications about errors and warnings</small></td> <td>more <input type="text"/></td> </tr> <tr> <td><b>Business notifications</b> <small>Notifications about quota excess for this backup account</small></td> <td><input checked="" type="checkbox"/></td> </tr> </table>	<b>Login *</b> <small>Login may consist of: uppercase and lowercase English letters (a-z, A-Z), digits 0 to 9, special characters: period symbol ("."), underscore symbol ("_"), hyphen symbol ("-"), plus symbol ("+") and symbol "@". The login length is limited from 6 to 64 characters.</small>	<input type="text"/>	<b>Email address *</b>	<input type="text"/>	<b>First Name</b> <small>Backup account first name</small>	<input type="text"/>	<b>Last Name</b> <small>Backup account last name</small>	<input type="text"/>	<b>Storage quota (GB) *</b>	25 <input type="text"/>	<b>Backup notifications</b> <small>Notifications about errors and warnings</small>	more <input type="text"/>	<b>Business notifications</b> <small>Notifications about quota excess for this backup account</small>	<input checked="" type="checkbox"/>	<b>Technical details</b> <table border="1"> <tr> <td><b>Notify me</b> <small>Notify when provisioning will be completed</small></td> <td><input type="checkbox"/></td> </tr> <tr> <td colspan="2"><b>Billing</b></td> </tr> <tr> <td><b>Billing start date *</b> <small>When the billing will start (UTC)</small></td> <td>2015-11-11 13:48 <input type="text"/></td> </tr> <tr> <td><b>Contract id</b> <small>This will be visible in invoice</small></td> <td><input type="text"/></td> </tr> <tr> <td><b>Contract End date</b></td> <td>2015-11-11 14:48 <input type="text"/></td> </tr> </table>	<b>Notify me</b> <small>Notify when provisioning will be completed</small>	<input type="checkbox"/>	<b>Billing</b>		<b>Billing start date *</b> <small>When the billing will start (UTC)</small>	2015-11-11 13:48 <input type="text"/>	<b>Contract id</b> <small>This will be visible in invoice</small>	<input type="text"/>	<b>Contract End date</b>	2015-11-11 14:48 <input type="text"/>
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<b>Contract End date</b>	2015-11-11 14:48 <input type="text"/>																								
Monthly	<input type="button" value="back"/> <input type="button" value="finish"/>																								

#### Mandatory fields:

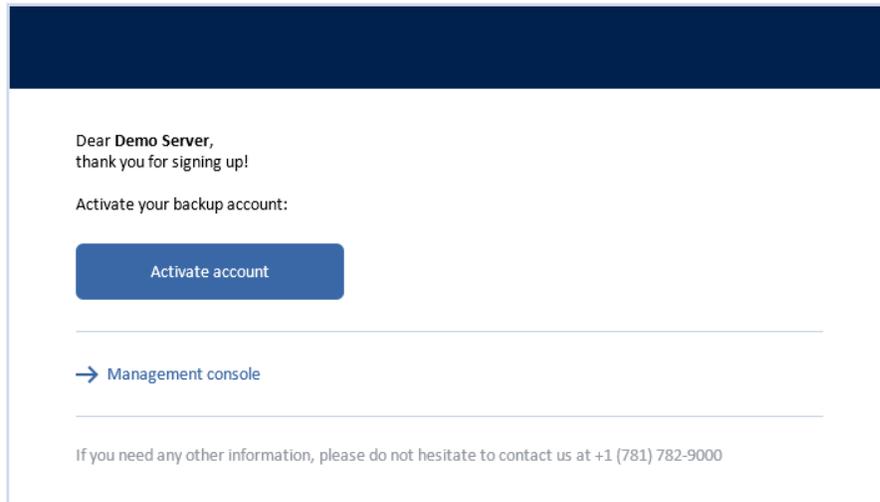
- Login – used to log in to Acronis Management portal and backup client software.  
**NOTE:** You cannot change Login after product provisioned. Ensure this login not used for other Backup-as-a-Service products.
- Email address – notifications and account information sent to this email address.
- Storage quota (GB) – minimum available 25 GB

#### Optional fields:

- First Name
- Last Name
- Backup notifications – Email sent to specified email address. Dropdown menu with four options:
  - Off - do not send any backup notifications.
  - Less - Send notifications about errors only.
  - More - Send notifications about errors and warnings.
  - All - Send all types backup notifications.
- Business notifications – Notifications about quotas excess from all groups and backup accounts this administrator has an access to.

After all fields are filled in, click FINISH button, your account will be created and Activation email will be sent to email address provided by you for this account.

Example of Activation email:



Follow instructions in email and activate your account.

## Modify “Server Backup”

Select “Server Backup”

Fields available for modification:

- Email address
- First Name
- Last Name
- Storage quota (GB) – can be increased any time with 1GB increment.
- Backup notifications
- Business notifications

### Server Backup Details

Login	demo_server
Email address	demo.server@demo.com
First Name	Demo
Last Name	Server
Storage quota (GB)	58
Backup notifications	more
Business notifications	true

After you made changes do not forget to click SAVE, otherwise your changes will not be saved.



## Delete “Server Backup”

Select “Server Backup” product you want to delete and click on TERMINATE



## Workstation Backup

No prerequisite Product for “Workstation Backup”, look at ALSO Marketplace BaaS product structure table.

### Provision “Workstation Backup”

1. Select User account
2. Click on “NEW SERVICE” on the bottom



3. Select “Workstation Backup” from service list and click NEXT
4. Fill in required information for “Workstation Backup” product:



### Configuration

#### Workstation Backup Details

<b>Login *</b> <small>Login may consist of: uppercase and lowercase English letters (a-z, A-Z), digits 0 to 9, special characters: period symbol (“.”), underscore symbol (“_”), hyphen symbol (“-”), plus symbol (“+”) and symbol “@”. The login length is limited from 6 to 64 characters.</small>	<input type="text" value="demo.user@acronistrcomp.nl"/>
<b>Email address *</b>	<input type="text"/>
<b>First Name</b> <small>Backup account first name</small>	<input type="text"/>
<b>Last Name</b> <small>Backup account last name</small>	<input type="text"/>
<b>Backup notifications</b> <small>Notifications about errors and warnings</small>	<input type="text" value="more"/>

#### Technical details

<b>Notify me</b> <small>Notify when provisioning will be completed</small>	<input type="checkbox"/>
<b>Billing</b>	
<b>Billing start date *</b> <small>When the billing will start (UTC)</small>	<input type="text" value="2015-11-11 14:07"/>
<b>Contract id</b> <small>This will be visible in invoice</small>	<input type="text"/>
<b>Contract End date</b>	<input type="text" value="2015-11-11 15:07"/>

Monthly



Mandatory fields:

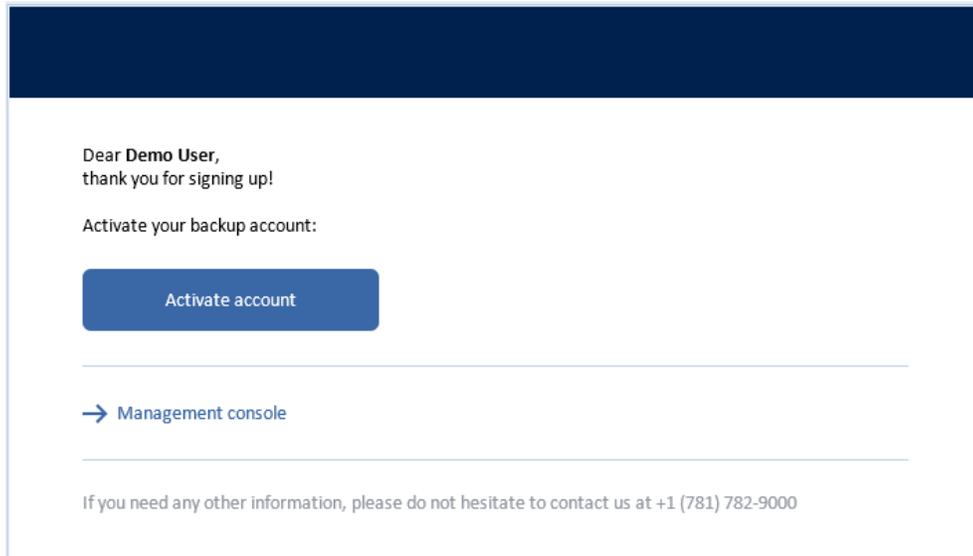
- Login – auto pre-filled with username, used to log in to Acronis Management portal and backup client software.  
**NOTE:** You cannot change Login after product provisioned. Ensure this login not used for other Backup-as-a-Service products.
- Email address – notifications and account information sent to this email address.

Optional fields:

- First Name
- Last Name
- Backup notifications – Email sent to specified email address. Dropdown menu with four options:
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  - All - Send all types backup notifications.

After all fields are filled in, click FINISH button, your account will be created and Activation email will be sent to email address provided by you for this account.

Example of Activation email:



Follow instructions in email and activate your account.

## Modify “Workstation Backup”

Select “Workstation Backup”

Fields available for modification:

- Email address
- First Name
- Last Name
- Backup notifications

#### Workstation Backup Details

Login	demo.user@acronistrcomp.nl
Email address	demo.workstation@acronistrcomp.nl
First Name	Demo
Last Name	User
Backup notifications	more

After you made changes do not forget to click SAVE, otherwise your changes will not be saved.



#### Delete “Workstation Backup”

Select “Workstation Backup” product you want to delete and click on TERMINATE

